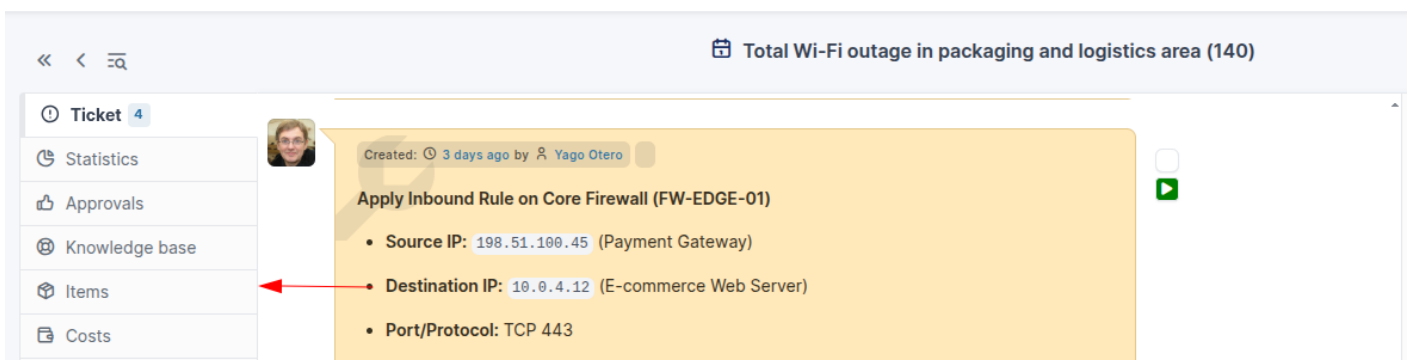


Assign an item to a ticket

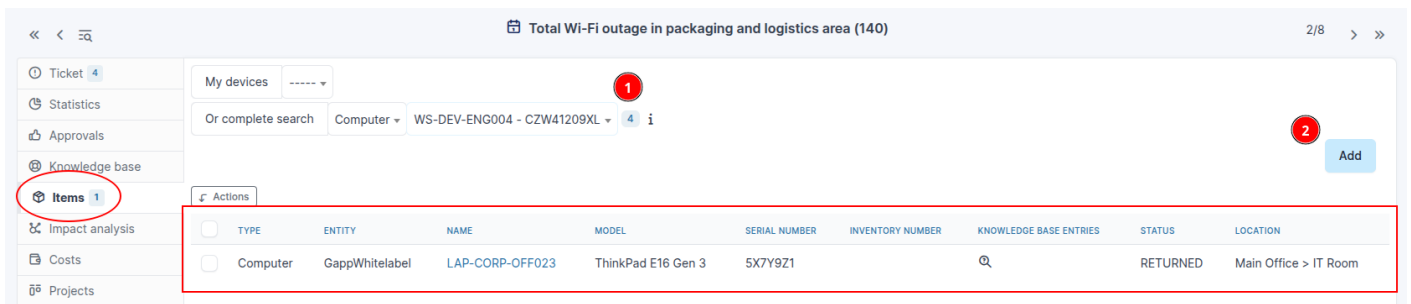
Items are assigned to a ticket from the GLPI web interface. Once linked, they appear in the **Items** tab of the ticket inside the app.

Link an item from GLPI

Open the ticket in the GLPI web interface and switch to the **Items** tab.

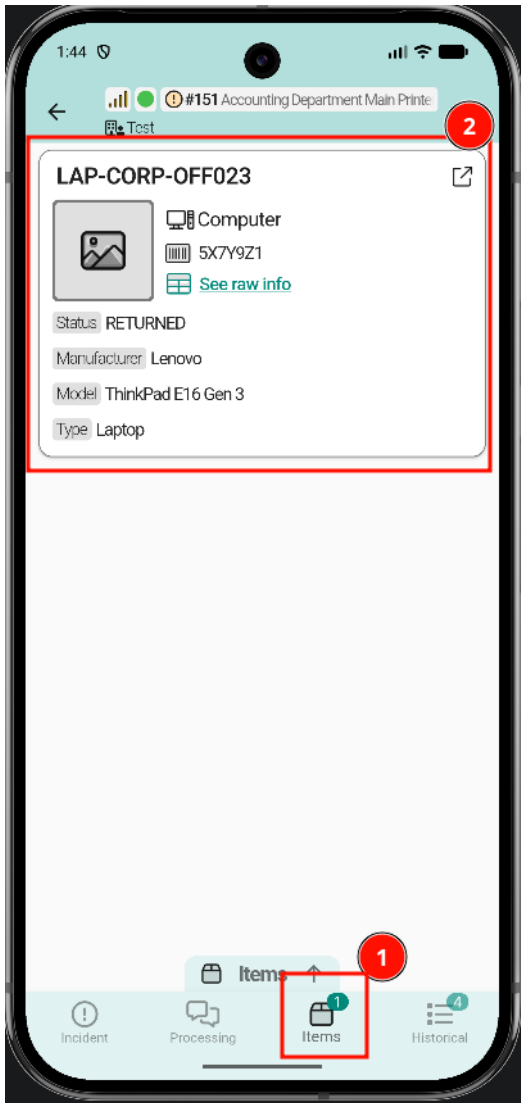


Select the item type and the device, then click **Add**.

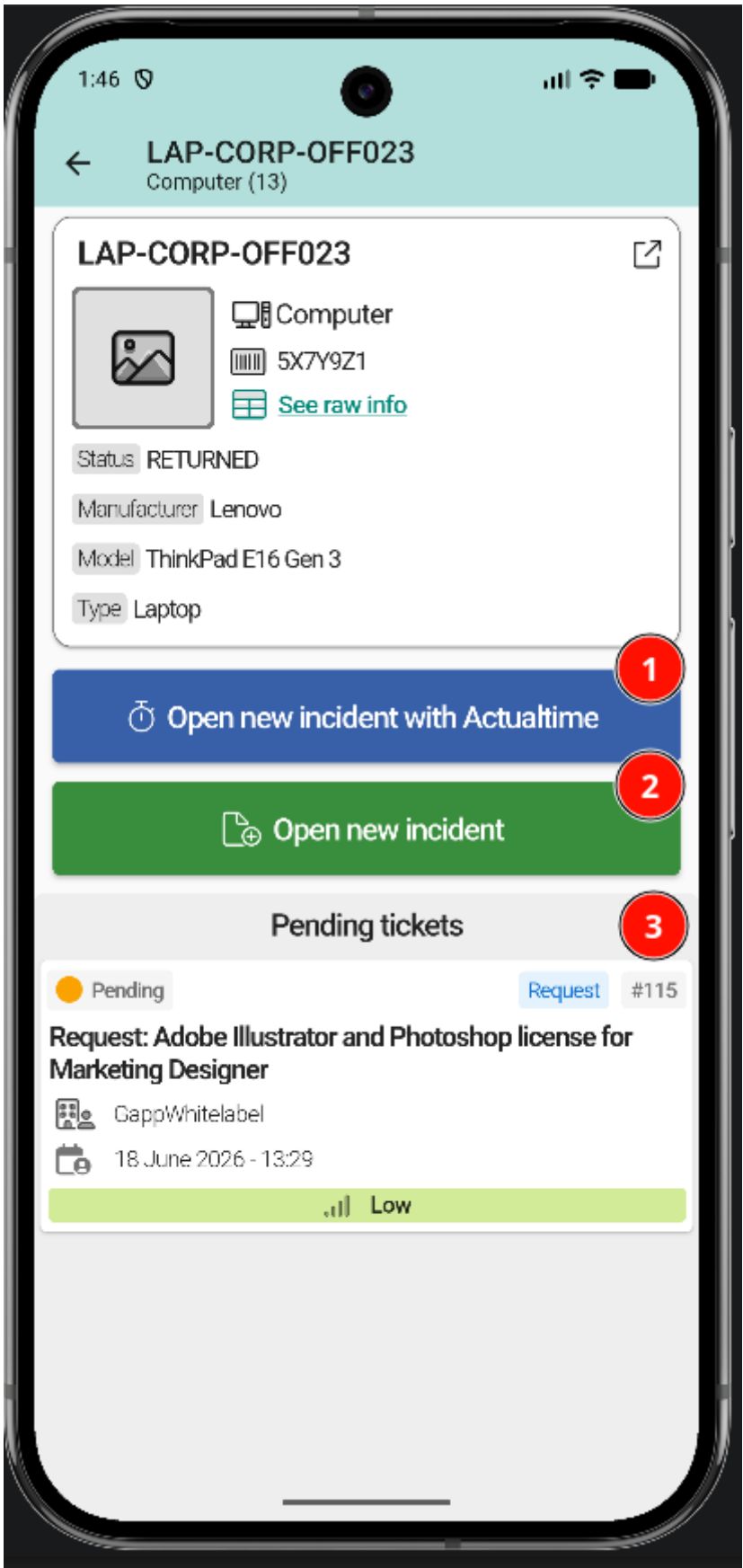


View items in the app

Once the item is linked, it shows up in the **Items** tab at the bottom of the ticket detail screen.



Tapping an item opens its full detail: raw information, linked tickets, and available quick actions.



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