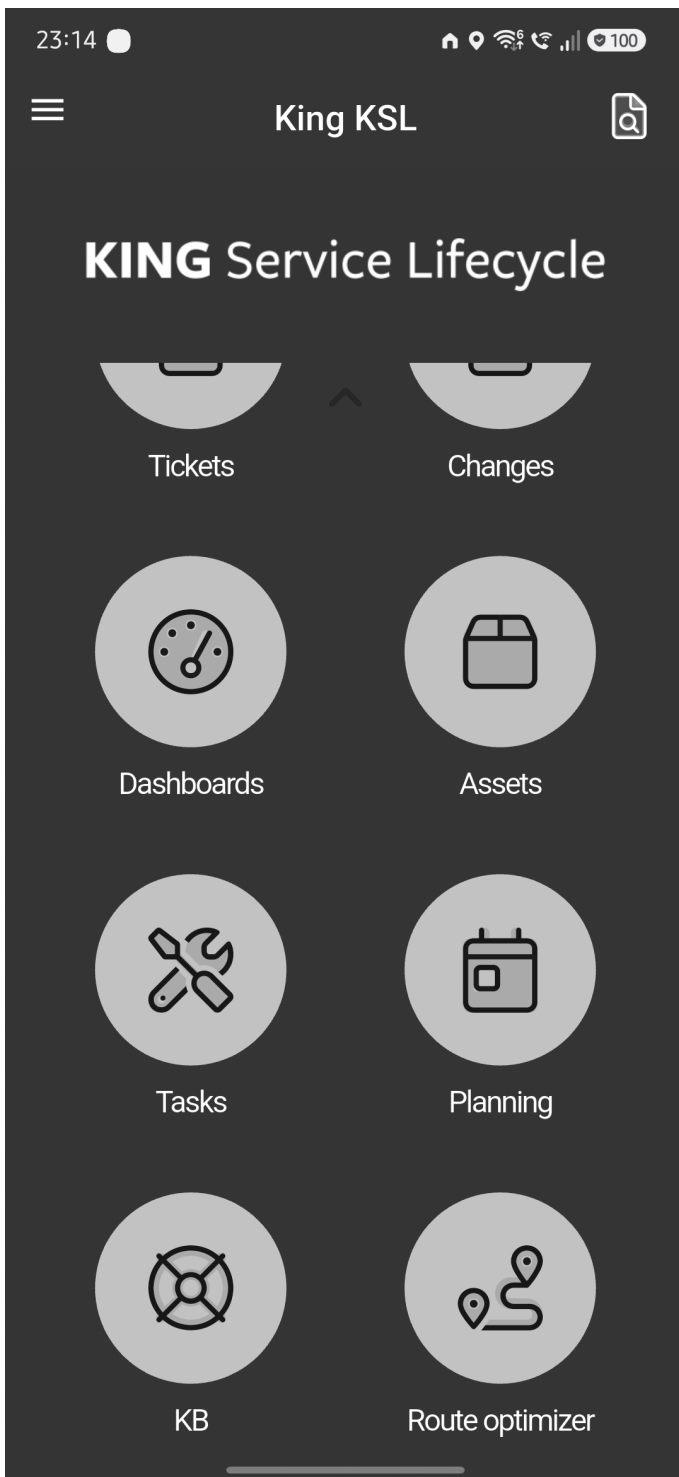


Daily use — technician (mobile app)

6.1 Open the Waypoint section

Once the plugin is installed and the technician's profile has the right permissions, a **Waypoint** entry appears in the app's main menu.





The app's main menu — "Route optimizer" among the other modules.

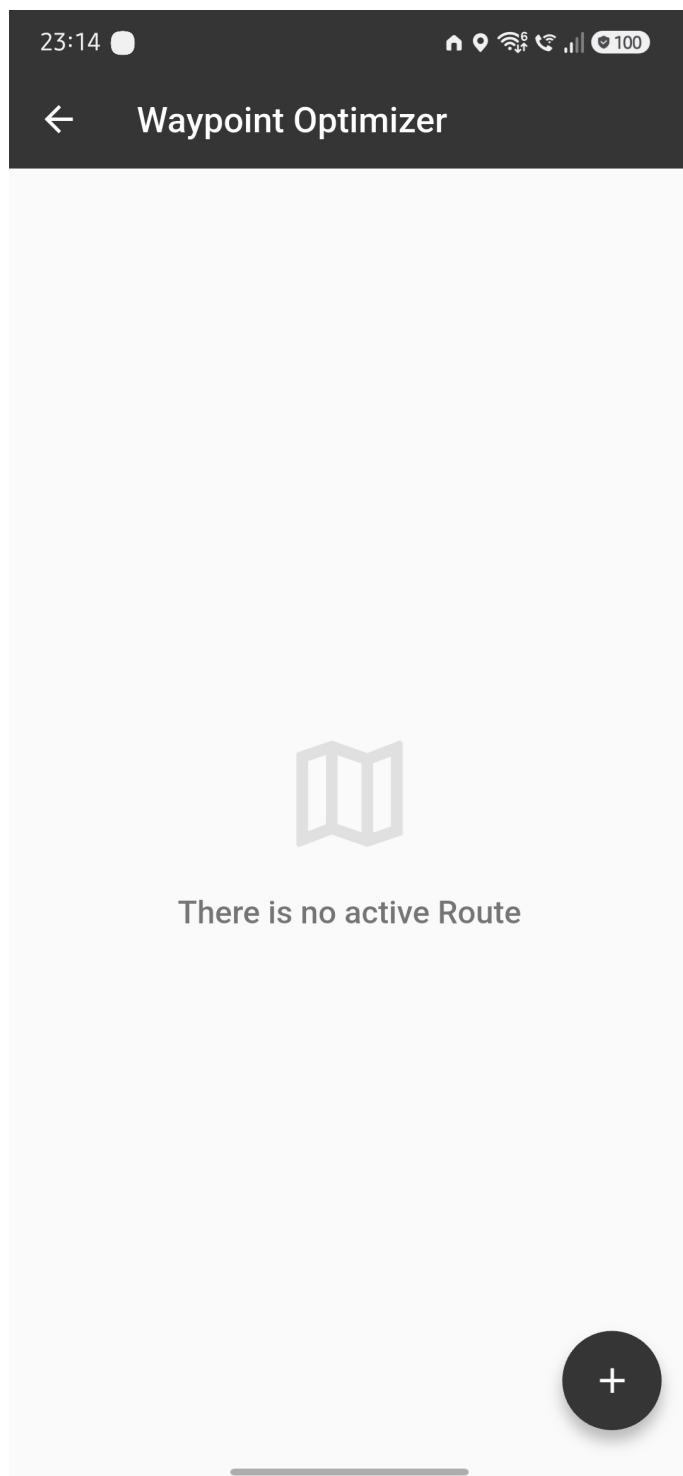
6.2 Create the route

If there is no route in progress, the screen shows an empty state. Tap the "+" button to start planning.

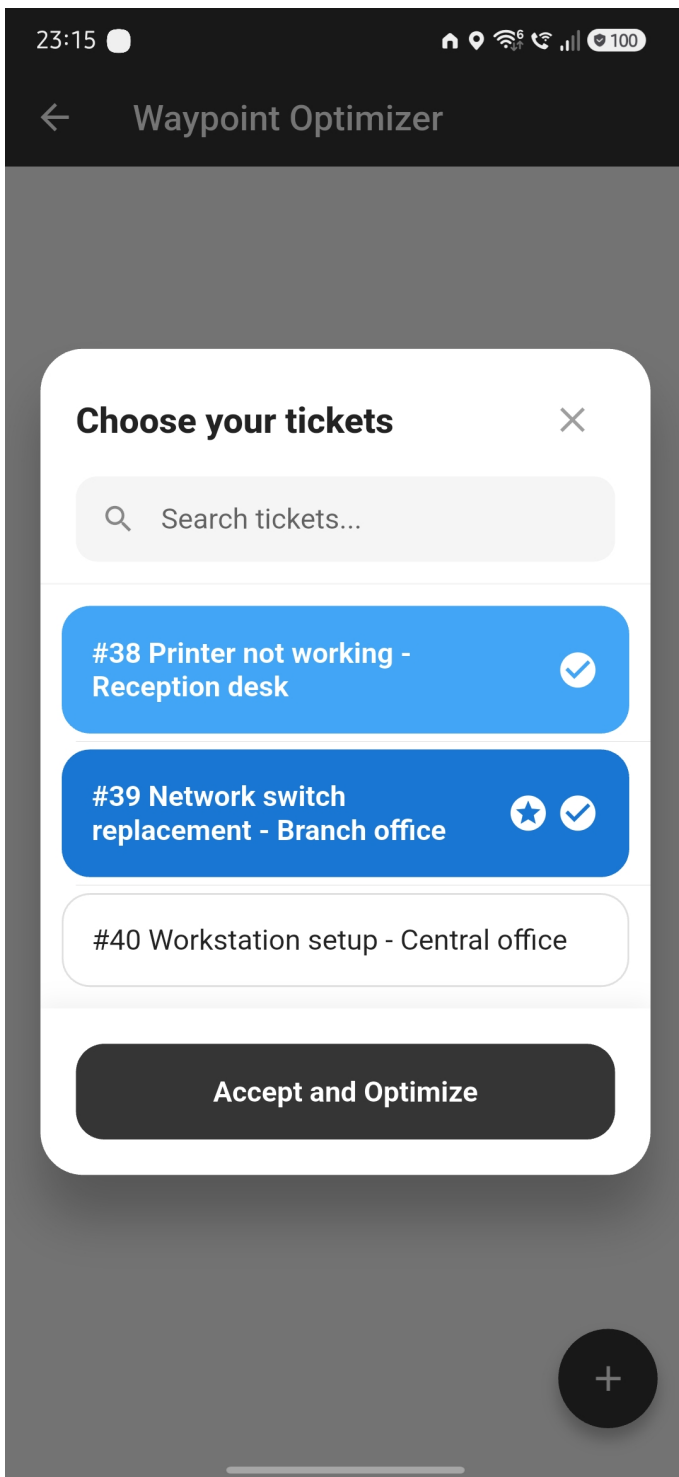
A list of eligible tickets opens — those linked to a route and assigned to the technician. Select the ones to visit. When you confirm, **the optimal order of stops is calculated automatically** based

on distance and traffic conditions.

If a particular ticket must be visited first regardless of what the optimiser suggests, **long-press** it before confirming. A **star** marks it, and it will be placed as the first stop; the remaining stops are optimised around it.



"There is no active Route" — the empty state, with the "+" button to start planning.



"Choose your tickets" — two tickets selected, #39 additionally marked with the star that forces it as the first stop.

6.3 The route screen

Once created, the route is shown as an **ordered list of stops**, each with its ticket and location. Each stop offers two buttons:

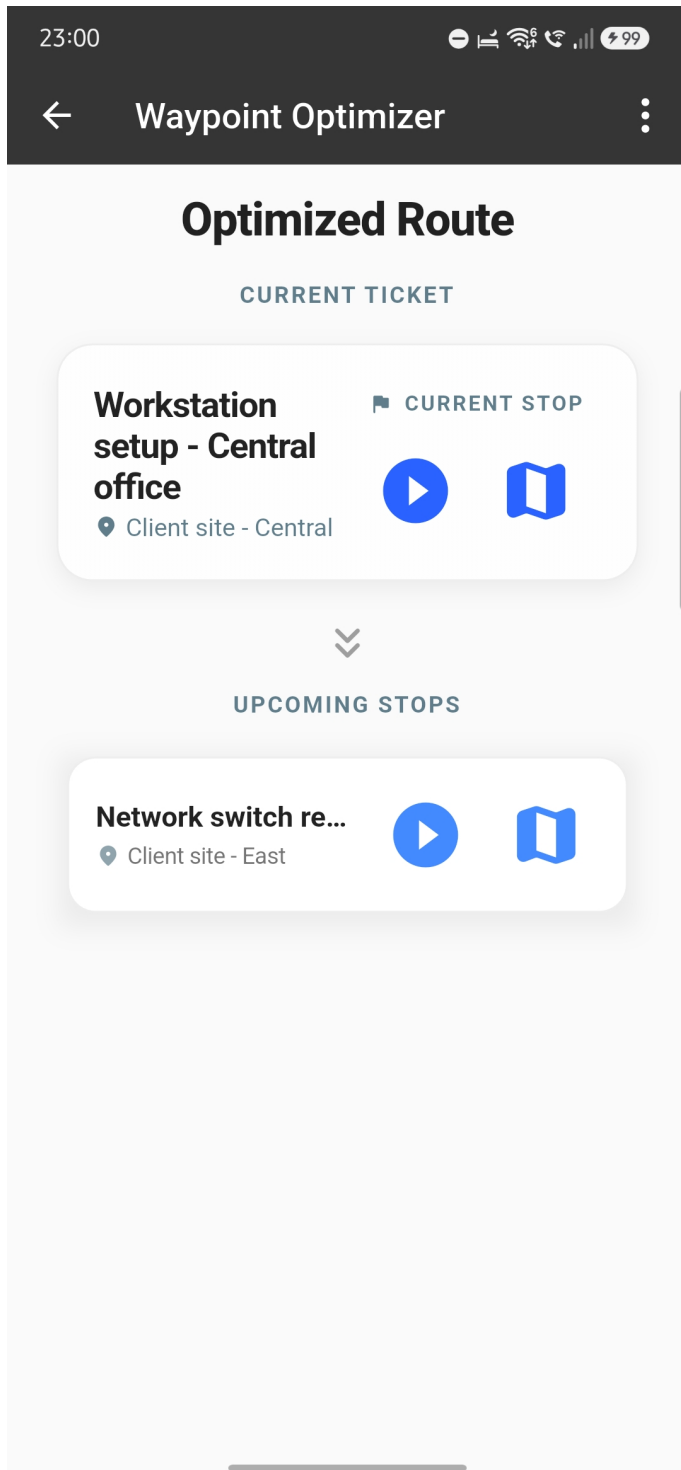
- **Play:** opens the travel panel for that stop, where the trip is started and stopped.

- **Map:** opens your usual maps application (Google Maps, Waze, etc.) with the destination already set, so you can start turn-by-turn navigation there.

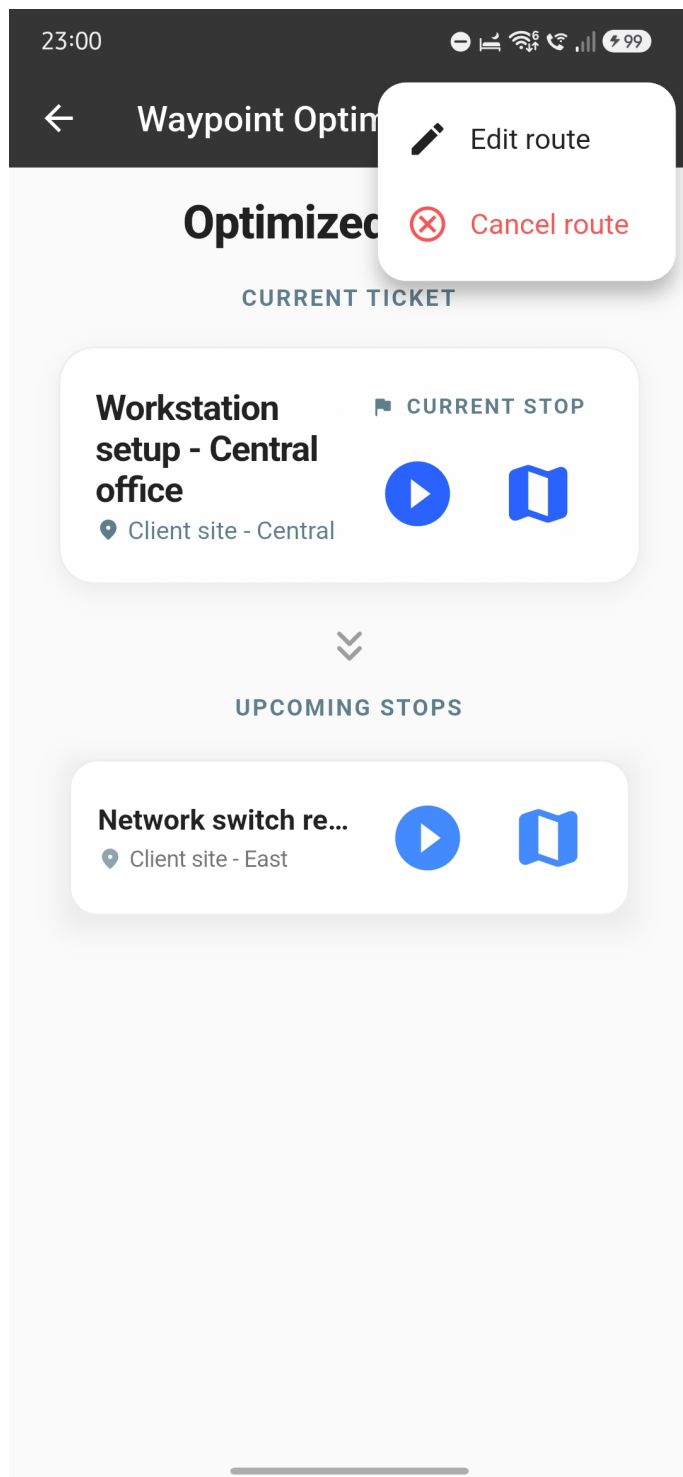
Tapping the body of a stop opens a **summary of the ticket** — title, location, status and assigned technician — with a shortcut to open the full ticket without leaving the route.

The **options menu (⋮)** at the top offers two actions:

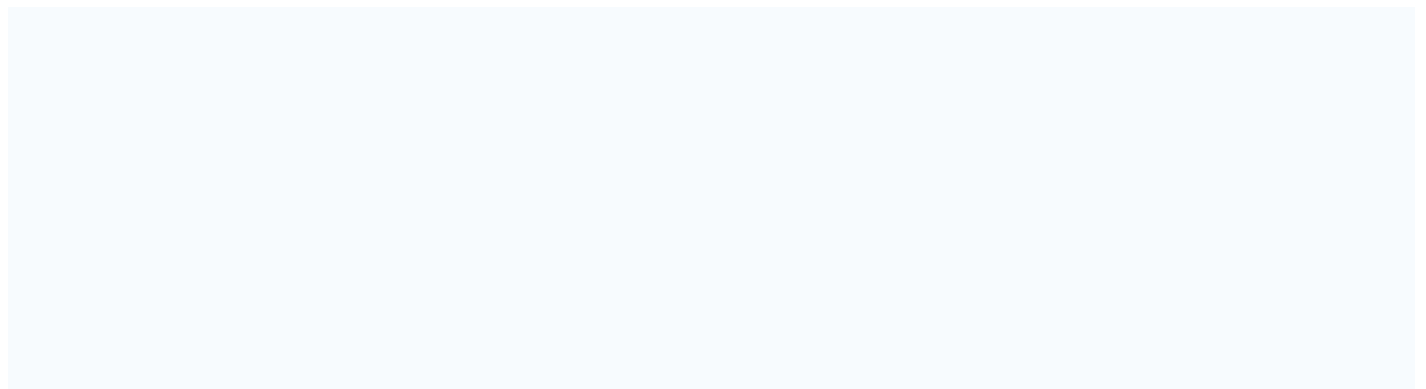
- **Edit route:** add stops, remove them or change the order. Each change creates a new version of the route and keeps the previous one in the history.
- **Cancel route:** ends and discards the current route if it will not be completed.

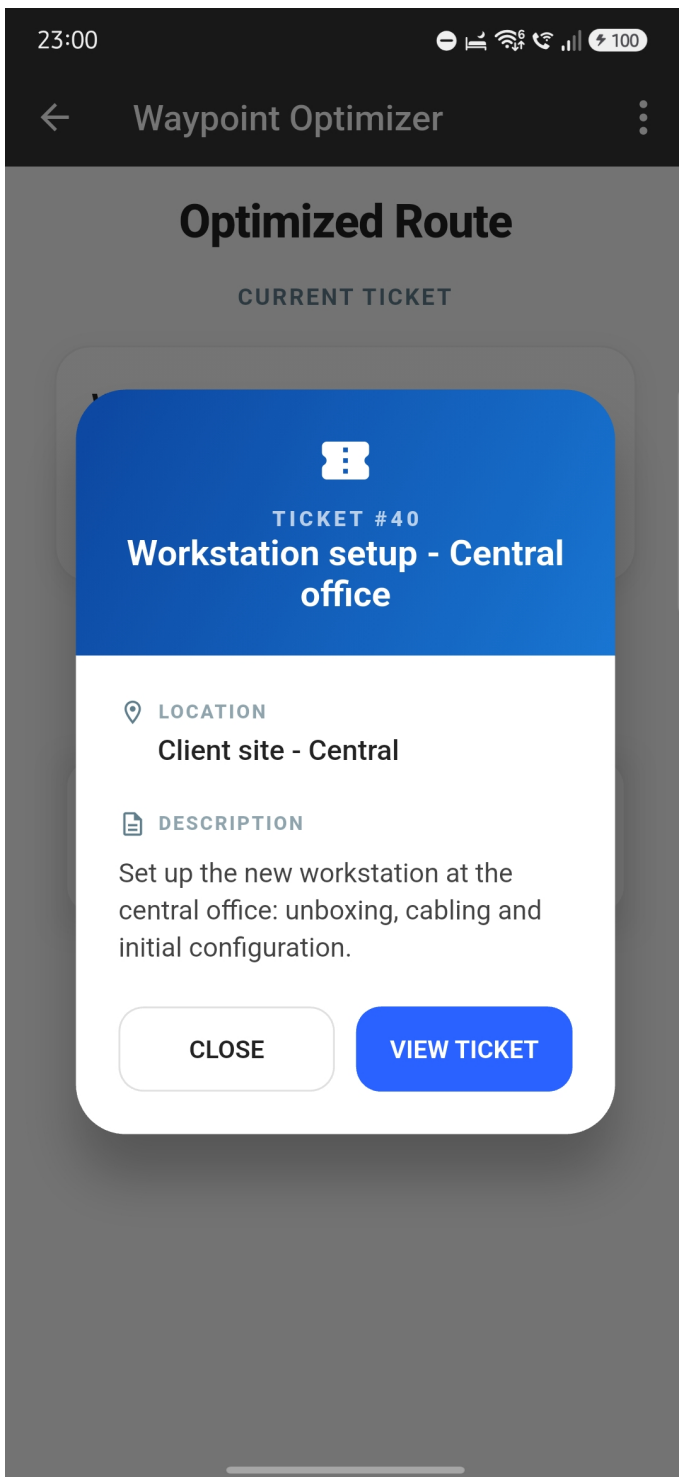


The route screen: current ticket, current stop and the upcoming stops queued below.



The options menu open, with "Edit route" and "Cancel route".





Ticket summary panel — location and description, with a shortcut to view the full ticket.

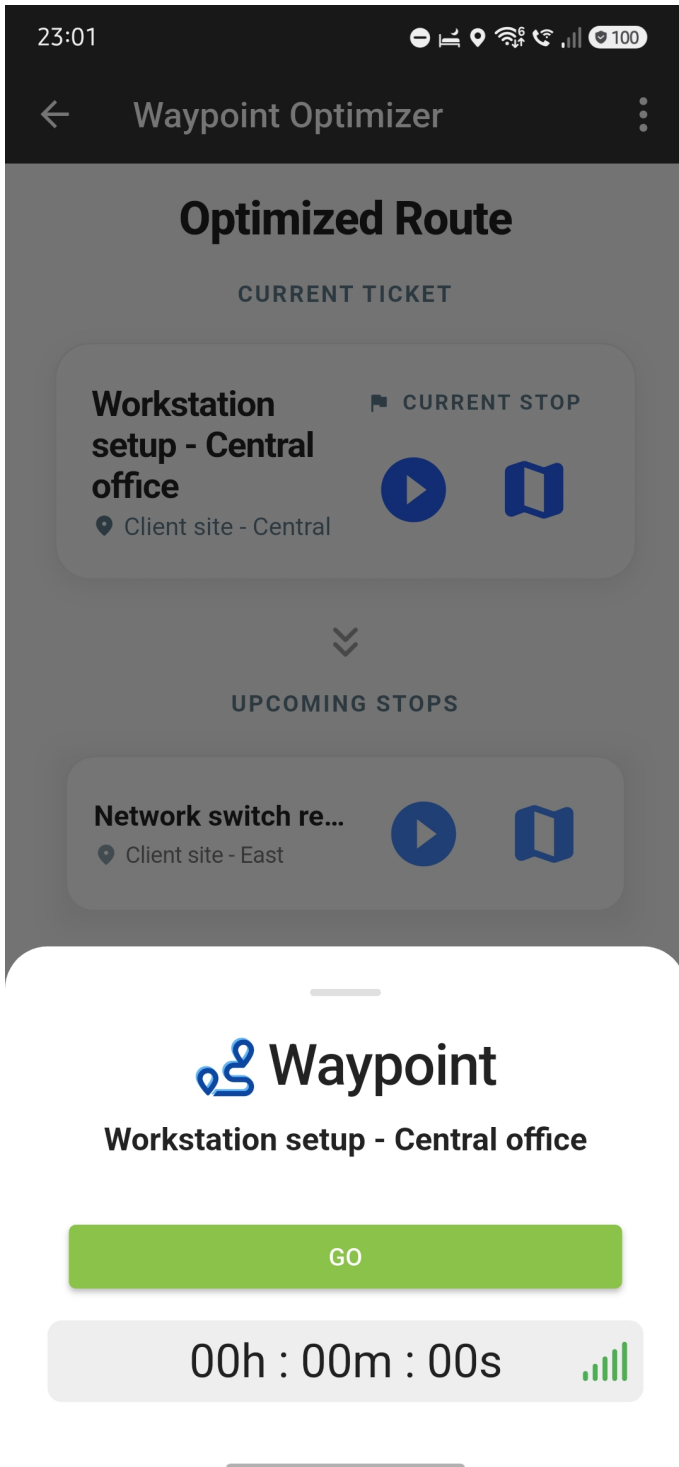
6.4 Complete a stop

This is the core cycle, repeated for every stop on the route.

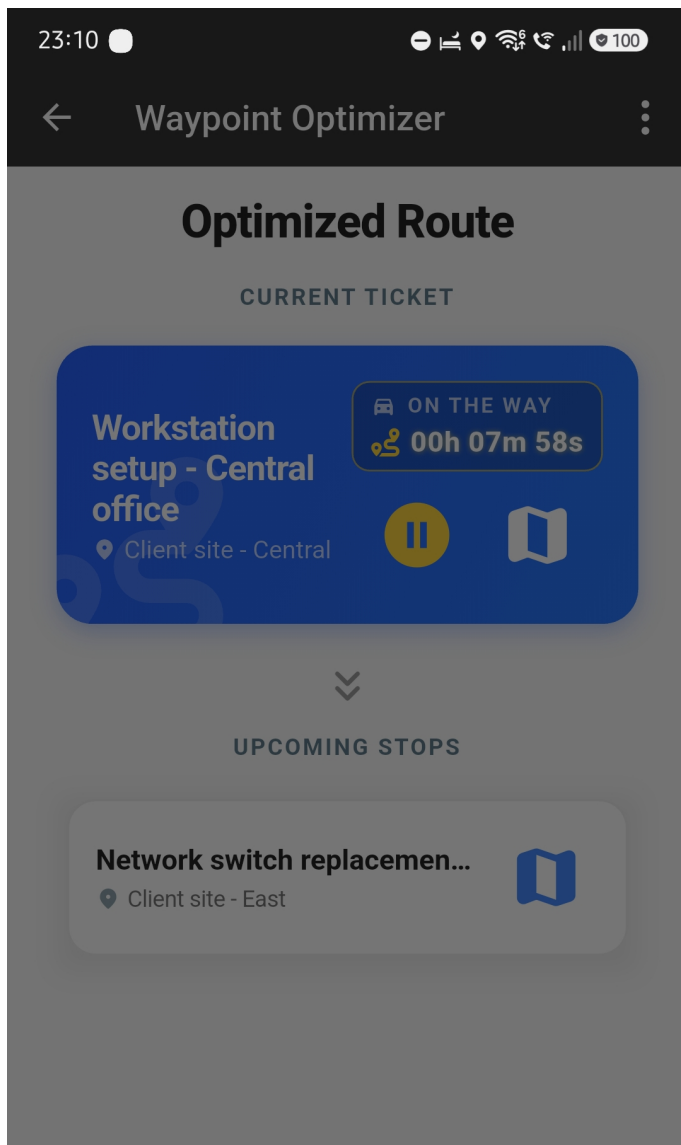
1. **Set off.** Tap **Play** on the stop and then **Start**. GPS tracking and the travel timer begin. Use the Map button whenever you want guided navigation.

2. **Arrive.** Tap **Stop**. The trip is closed, the distance actually travelled is recorded, and **the work timer starts on its own** — you do not need to start it manually.
3. **Work on the ticket.** The work timer keeps running, and a notification on the phone shows it is active even if you leave the app.
4. **Finish.** Tap **Stop** on the work timer. The stop is marked as completed and the route moves on to the next one.

When the last stop is completed, **the route is closed automatically**. There is no separate "finish route" button.



Travel panel before departure — GO button, timer at 00h 00m:00s.



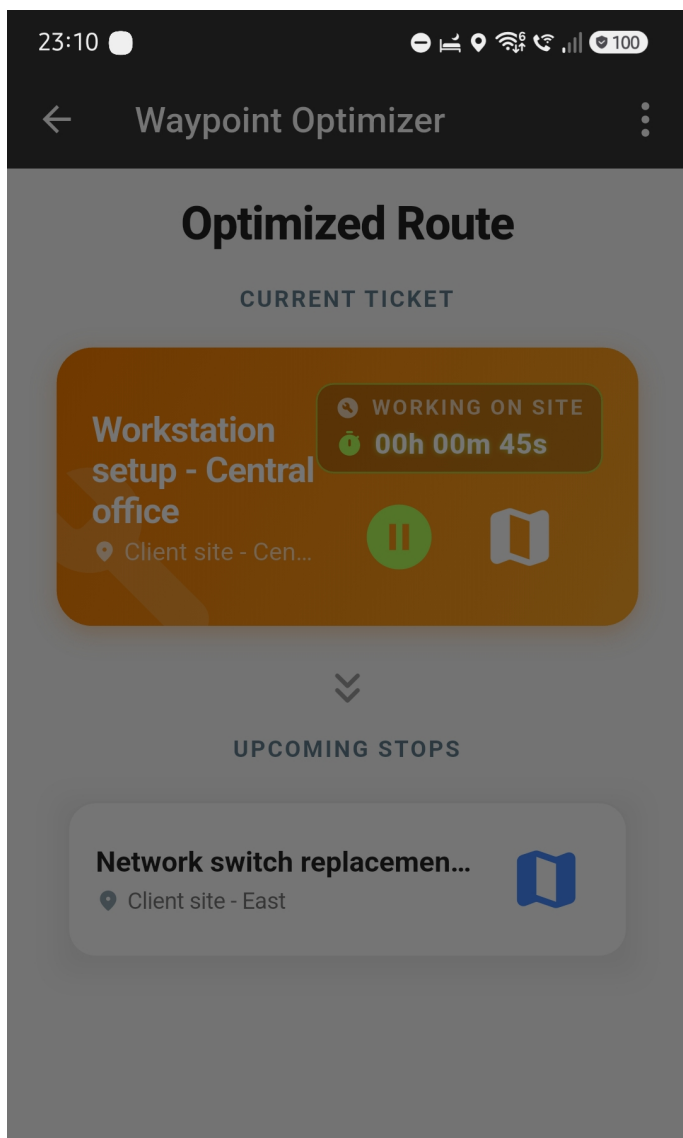
 Waypoint

END

00h : 07m : 59s



"On the way" — the travel timer running, END button to mark arrival.



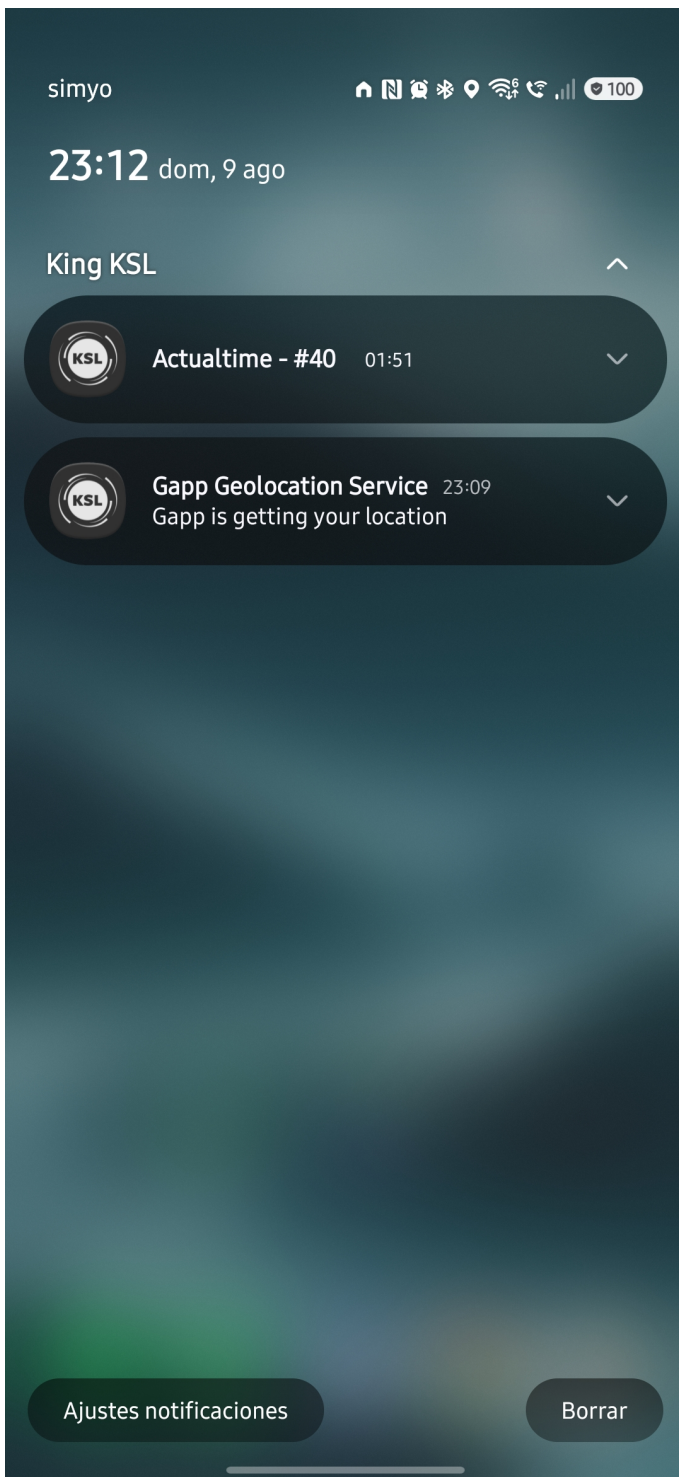
Actualtime

END

00h : 00m : 45s



"Working on site" — the work timer already running right after the trip was stopped, with no manual start needed.



The phone's notification tray showing the active ActualTime timer while the app is in the background.

Revision #2

Created 2026-08-10 06:21:21 UTC by Pedro Muñoz

Updated 2026-08-10 06:23:01 UTC by Pedro Muñoz