



FAQ / Troubleshooting

Answers to the most common questions about RinoDicionarios, and what to do when something does not work as expected.

The app says "Connection error to the dictionary"

RinoDicionarios searches the dictionaries online, so it needs an Internet connection. Check that your phone is connected to Wi-Fi or mobile data and search again. Your favorites are stored on your phone, so you can still check them without a connection. See [Favorites](#).

I can't find a word

Check the following:

1. Make sure you are in the right dictionary and typing in the right language: Spanish in Spanish-Galician, Latin in Latin-Galician and Galician in the Etymological and Supplementary dictionaries. The text above the search field reminds you.
2. Check the spelling, or type the first letters and pick one of the suggestions.
3. Try the basic form of the word: the singular of a noun or the infinitive of a verb.
4. If you want to search a Galician word in the Spanish-Galician or Latin-Galician dictionary, turn on **Reverse**.

See [Searching the dictionaries](#).

I don't see the Reverse button

Reverse search is only available in the Spanish-Galician and Latin-Galician dictionaries. Select one of them in the dictionary picker. See [Home screen](#).

I can't hear the word when I tap the speaker

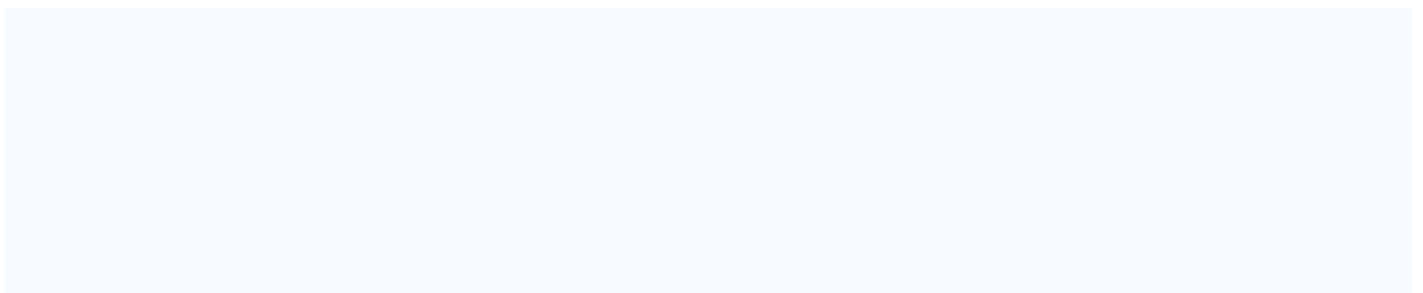
The app uses your phone's text-to-speech engine. Check that the media volume is up and that your phone has a text-to-speech voice installed (in Android, in the phone's settings under *Text-to-speech output*).

My favorites and recent searches have disappeared

Settings → Clear history and cache deletes both your recent searches and your favorites, and they can't be recovered. They are also deleted if you uninstall the app or clear its data from the phone's settings.

How do I stop the Word of the day?

Tap **Disable Word of the day** in the Word of the day window, or turn off **Settings → Word of the day**. See [Word of the day](#).



The app always opens with the same dictionary

The app opens with the dictionary set in **Settings → Default dictionary**. Change it there to start with a different dictionary.

How do I change the language of the app?

Go to **Settings → Idioma / Language**. The title of this option is in Galician and English, so you can find it whatever language the app is in.

How do I see the tutorial again?

Go to **Settings → Watch tutorial again**. The app goes back to the search screen and starts the tutorial.

A message says an update is available

When a new version is published, a message appears at the bottom of the search screen. Tap **Update** to open the app store and install it.

Related pages

- [First launch and tutorial](#)

- [Searching the dictionaries](#)
 - [Favorites](#)
 - [Settings](#)
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