

4.4 Notifications



Part of the **Agile Project Management** manual — see also [1. Introduction](#), [2. What's New](#), [3. Scope](#), [4.1 General setup](#), [4.2 Labels](#), [4.3 Project task templates and checklists](#), [5.1 The board](#), [5.2 Working with cards](#), [5.3 Project task cards](#), [5.4 Ticket cards](#), [5.5 Labels](#), [6. Troubleshooting](#).

4.4.1 Configuring Kanban notifications

The plugin's notifications are ordinary GLPI notifications, created active when the plugin is installed. They concern **Kanban Ticket** projects only: every event is sent by an action on the plugin's board (a project's **Kanban** tab or the global **Kanban** board), and only Kanban Ticket projects have one. Standard projects, and changes made to a task in GLPI's own project task form, send GLPI's usual project task notifications instead, never these. A percent done changed by automatic progress sends nothing either. The recipients they offer are listed in [3.3 Notifications](#).

4.4.1.1 Find the plugin's notifications

Go to **Setup** → **Notifications** → **Notifications** and search on the item type **Kanban**. The seven events of the plugin are listed; each can be edited, switched off or given other recipients like any GLPI notification:

- **New Task**: a task card is added to the board.
- **New User in task**: a user is assigned to a card.
- **Update Task Status**: a task card is moved to another column.
- **Update Task Percent Done**: a task's percent done is changed in its card window.
- **New Comment**: a comment is posted from a card window.
- **New Attachment**: a file is attached from a card window.
- **Complete Task**: a task card is moved to a column whose state is flagged **Finished**; the task is set to 100% and **Update Task Status** is sent too.

☐	NAME	TYPE	ACTIVE	EVENT	NOTIFICATION TEMPLATES	ENTITY	CHILD ENTITIES
☐	New User in task	Kanban	Yes	New User in task	New User in task	Root entity	Yes
☐	Update Task Status	Kanban	Yes	Update Task Status	Update Task Status	Root entity	Yes
☐	Update Task Percent Done	Kanban	Yes	Update Task Percent Done	Update Task Percent Done	Root entity	Yes
☐	New Comment	Kanban	Yes	New Comment	New Comment	Root entity	Yes
☐	New Attachment	Kanban	Yes	New Attachment	New Attachment	Root entity	Yes
☐	New Task	Kanban	Yes	New Task	New Task	Root entity	Yes
☐	Complete Task	Kanban	Yes	Complete Task	Complete Task	Root entity	Yes

4.4.1.2 Choose who is notified

Open a notification and choose its **Recipients** tab. Besides GLPI's own recipients, the list offers the project task team, the project team's groups, contacts and suppliers, and the project manager. On install, every event notifies only the **Manager**.

Recipients

✕Manager

Exclusions

Update

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